Maritime Pilot System

Maritime Pilot System streamlines the complicated and time sensitive dispatching and billing process, minimizing human error, improving efficiencies and facilitating the transfer of data between dispatchers, agents, pilots and management alike. The robust Windows based system enables the busy pilotage to not only keep pace with assignments, but also to better manage their resources and expenditures. Maritime Pilot System's secure web portal simplifies the scheduling of pilots and enables the pilotage to provide effective service to all its stakeholders.

" The level of efficiency for our whole organization has increased with the implementation of the Maritime Pilot System. "

- Peter MacArthur, CFO Atlantic Pilotage Authority

Microsoft

Nicom IT Solutions Inc. has been in the IT business since 1982. We are proud of the special relationship and partnership that we enjoy with Microsoft.

Management Features

The sophisticated system enables management to easily duplicate assignments, allowing more than one pilot to be dispatched. The system includes the ability to identify pilots who are on vacation, have submitted vacation requests and are on deferred leaves. Management is also able to keep better track of pilot recalls effectively maintaining and monitoring resources. The system integrates with Fairplay's vessel registry, ensuring the access of accurate data.
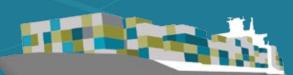
Web Portal Features:

» Secure and easy mobile access for pilots and agents

» Pilots can easily view current duty and recall roster

» Pilots and agents can view up-to-date vessel status and scheduled arrivals/departures

Dispatch & Billing Features:

» Assists in managing inbound and outbound pilot assignments

» Tracks pilot rotations, overtime and leaves

» Integrates with third party accounts payable & receivable systems

» Automatically calculates all billings associated with pilotage assignments

» Multi-port assignment tracking

Source Form Management Features:

» Sophisticated auditing and control capabilities

» Extensive data validation

» Inventory management

WHO WE ARE:

Nicom Maritime, division of Nicom IT Solutions Inc., are experts in management information solutions, offering both professional advisory services and software products to the seaport industry. We help our clients identify their business needs and recommend technology solutions that streamline communication processes, improve efficiencies and reduce operational costs. We provide our clients with the best information technology advice and in turn, the best solutions. For additional information on Nicom IT Solutions Inc., visit www.nicomit.com.

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